

## INFORMATION ON THE PROCESSING OF PERSONAL DATA (hereinafter, the “Privacy Policy”)

IHR\_InfC\_Clie\_01\_Ed .: 04.03.2024

Pursuant to Articles 13 and 14 of Regulation (EU) 2016/679 - General Data Protection Regulation (hereinafter, the “Regulation”), we hereby inform you that ITAL H&R S.r.l. (hereinafter, also, “ITAL H&R”), in the capacity of data controller, will process certain data provided by you by completing the form above, for the purposes indicated below.

Personal data may refer to you and/or to any other persons staying at our facilities. In the event that the personal data refers to a third party, you hereby undertake to provide this information to the third party(ies) concerned.

### Which parties will process the personal data?

The data controller of the personal data referring to you is ITAL H&R S.r.l. ([www.domuxhome.it](http://www.domuxhome.it)), with headquarters in Via Stalingrado 37 - 40128, Bologna, Italy.

### What personal data will we process?

The following categories of personal data will be processed (hereinafter, the “Data” or “Your Data”):

- a) personal data (first name, last name, place of residence) and contact details (e-mail address);
- b) data relating to payment methods and instruments (details of payment cards);
- c) data relating to the period of stay at our facilities.

We specify that we may already have some personal data referring to you, if you have booked your stay at one of our facilities through intermediaries (e.g., through websites that offer online booking services): in such cases, the information is provided pursuant to Article 14 of the Regulation.

### Why will we process the Data?

The Data will be processed for the purposes and on the basis of the legal bases indicated below:

- **(F1) - Provision of the requested services (also, the “Services”):** the processing takes place in order to provide the Services you have requested;
- **(F2) - Pursuit of administrative and accounting requirements and fulfilment of regulatory obligations:** the processing takes place in order to pursue administrative-accounting requirements, as well as in order to fulfil specific regulatory obligations, applicable from time to time, and related to the provision of the Services;
- **(F3) - Communication to the local public safety authorities:** the processing takes place in order to fulfil the regulatory obligation established in Article 109 of the TULPS - Consolidated Text of Laws on Public Safety (Italian Royal Decree No. 773 of 18 June 1931) and also concerns the Data referring to third parties, your companions, who are guests at our facility;
- **(F4) - Protection of one's rights:** the processing is carried out for the purpose of acting in defence of the data controller's rights, including in and out of court;
- **(F5) - Communication of your presence at the facility to third parties who request as such:** the processing is aimed at communicating your presence at the facility to third parties who request as such, in order to be able to receive messages and phone calls intended for you.

#	Data categories	Legal basis	Provision of the Data
F1	a); b); c); d)	The legal basis for the processing is the need to execute a contract to which you are a party.	The provision of your data is necessary for the pursuit of the purpose indicated herein; in the absence of such data, we will not be able to provide you with the requested Services.
F2	a); b); c); d)	The legal basis for the processing is the need to comply with regulatory obligations applicable from time to time.	The provision of your data is necessary for the pursuit of the purpose indicated herein; in the absence of such data, we will not be able to comply with any regulatory obligations that may be applicable from time to time and we may not be able to provide you with the requested Services.

F3	a); c); d)		The provision of your data is necessary for the pursuit of the purpose indicated herein; in the absence of such data, we will not be able to comply with the regulatory obligation established in Article 109 of the TULPS (Italian Royal Decree No. 773 of 18 June 1931) and we may not be able to provide you with the requested Service
F4	a); b); c); d)	The legal basis for the processing is the legitimate interest of ITAL H&R, represented by the need to protect its rights	The provision of your data is necessary for the pursuit of the purpose indicated herein
F5	a)	The legal basis for the processing is your prior consent	The provision of your data is free and optional; failure to provide it does not affect the provision of the requested Services.

### How will we process your data?

Your Data will be processed using logics and methods, including IT-related ones, strictly relevant to the aforementioned purposes, subject to the adoption of security measures deemed appropriate in relation to the risks, and will be made accessible only to authorised and trained personnel, only to the extent strictly necessary for the performance of the activities for which the same are responsible.

### To whom will we communicate the Data?

The Data may be disclosed to third parties, solely for the purposes set out above. In particular, the Data may be communicated to:

- external parties to which ITAL H&R entrusts the performance of activities on its own behalf (in particular, companies that are entrusted with the management services for the structure, companies that provide us with management applications relating to our activities) and with which it enters into agreements aimed at governing the processing of personal data;
- the competent judicial authorities (hereinafter, the "**Judicial Authorities**"), public authorities (hereinafter, the "**Public Administration Authorities**"), control or public security authorities, either in order to comply with the need to protect a right of ITAL H&R, or if this is necessary in order to comply with a provision of law, a regulation or European legislation, or on the basis of an order and/or provision of the aforementioned competent authorities

Your Data will not be transferred to countries located outside the European Union or the European Economic Area; if this is necessary for the pursuit of the aforementioned purposes, we will do so on the basis of the guarantee measures envisaged by the Regulation, such as, for example, an adequacy decision of the European Commission, or the signing of standard contractual clauses with the importer of the Data.

### How long will we process the Data?

Your Data will be processed for the duration of the existing contractual relationship and subsequently stored, for administrative-accounting reasons, as well as for the fulfilment of regulatory obligations applicable from time to time, for ten (10) years from the last registration.

In detail:

Purpose	Retention period
F1	For the duration of the stay at the facility and/or the contractual relationship
F2	For ten (10) years from the last accounting registration
F3	For the time strictly necessary to carry out the communication to the competent authorities
F4	For the statutory limitation periods envisaged by sector regulations, as well as for the duration of any dispute and/or for additional periods deemed useful for the purpose in question
F5	For the duration of your stay in the structure or until the revocation of the consent given

### Your rights

The privacy legislation (Articles 15 to 22 of the Regulation) guarantees you the right to access the Data concerning you at any time, to obtain the rectification and/or integration of the same, if inaccurate or incomplete, the deletion, if unlawfully processed, and the portability of the data you have provided to us, if processed automatically on the basis of your consent or for the contractual services you have requested, within the limits of the matters envisaged in the Regulation (Article 20).

The privacy legislation also gives you the right to request the limitation of the processing of the Data, if the conditions are met, and to oppose the processing for reasons related to your particular situation.

You also have the right to revoke any consent to the processing of your data; the revocation does not affect the lawfulness of the processing implemented up to that time.

The Data Protection Officer is at your disposal for clarifications on the processing of your data and for the exercise of your rights: you can contact this officer at the e-mail address [privacy.domuxhome@unipol.it](mailto:privacy.domuxhome@unipol.it).

Your right to contact the Data Protection Authority, including by submitting a complaint, where deemed necessary, for the protection of your Data and your rights, remains unaffected.